



Primary Care Health Partners complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. **Primary Care Health Partners** does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Primary Care Health Partners:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact the medical office administrator at this location.

If you believe that **Primary Care Health Partners** has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Sheryl Troville, Compliance Office, 66 Knight Lane Suite 10, Williston, VT 05495, Phone: (802) 872-4311, Fax: (802) 288-1149. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Sheryl Troville is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Primary Care Health Partners
66 Knight Lane, Suite 10
Williston, VT 05495
Phone: (802) 872-4343 Fax: (802) 872-0282

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

French:

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-866-866-2616.

Spanish:

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-866-866-2616.

Chinese:

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電
1-866-866-2616。

Vietnamese:

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn.
Gọi số 1-866-866-2616.

Nepali:

ान िदनुहोस्: तपाइले नेपाली बोल्नुछ भने तपाइको िन भाषा सहायता सेवाह िन:शु
पमा उपल छ । फोन गनुहोस् 1-866-866-2616

Serbo-Croatian:

OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam
besplatno. Nazovite 1-866-866-2616.

German:

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche
Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-866-866-2616.

Cushite

XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii,
kanfaltiidhaan ala, ni argama. Bilbilaa 1-866-866-2616.

Italian:

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-866-866-2616.

Arabic:

رفاوتت ٴيوغلا ءءعاسملا تامءء نائف؁ ءءغلا ركءا ئءءنت تنك اذا :ءءوالم1-668-668-6162 مقرب لصنا
ناءملا ب كل

Russian:

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-866-866-2616.

Tagalog:

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-866-866-2616.

Portuguese:

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-866-866-2616.

Japanese: 注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。

6162-668-668-1.まで、お電話にてご連絡ください。

Thai:

เร่ยี น: ถา้ คณ พءุ ภาษาลไทยคณ สามารถไชบรกี วรช้ วยເລลီ ทางการษาไดฟรี
โทร 1-866-866-2616.

French Creole:

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou.
Rele 1-866-866-2616

Korean:

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-866-866-2616 번으로 전화해 주십시오

Yiddish:

אויפֿמערקזאָם: אויב איר רעדט אידיש, זענען פארהאן פאר אייך שפראך הילף סערוויסעס פריי פון אפצאל. רופט 1-2616-866-866

Bengali:

ল কনঃ যিদ আপিন বাংলা, কথা বলেত পারেন, তাহেল িনঃখরচায় ভাষা সহায়তা পিরেষবা উপল আছ। েফান কন ১-1-866-866-2616

Polish:

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-866-866-2616.

Urdu:

خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں۔ کال کریں 1-866-866-2616.

Greek:

ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι οποίες παρέχονται δωρεάν. Καλέστε 1-866-866-2616.

Albanian:

KUJDES: Nëse flitni shqip, për ju ka në dispozicion shërbime të asistencës gjuhësore, pa pagesë. Telefononi në 1-866-866-2616.